Welcome to DDx Support

Search our articles or browse by category below.

Getting started
From creating your account to uploading your first project, the Design Data Exchange (DDx) makes it easy.

Check out the 2030 Essentials

Have a question?
Ask your peers. Our 2030 Commitment Peer-to-Peer Network, powered by Basecamp, is great for troubleshooting project-specific information.

Ask the community

Get quick tips
And the help you need – all in one place.

We're here to answer your questions.

Contact us at 2030Commitment@aia.org

Browse by category
Use key words to find the helpful information you need.

A-C
- account
- admin
- api
- baseline
- basline
- climate
- code
- company
- create

D-L
- dashboard
- data
- edit
- energy
- essentials
- eui
- file-list
- international
- login
- lpd
- management
- modeling
- mycompany
- myportfolio
- navigate
- password
- peul
- portfolio
- project

M-Q
- registration
- resources
- sap
- savings
- shared-links
- target
- type
- use
- zone

R-Z
- 2030resources

Recent DDx updates
Never miss an update. We're always rolling out new features to make the DDx easier to use. You'll find them here.

Blog Posts
- Blog: Beta Testing created by Saif Sadeq

DDx Help May 08, 2020

Recently updated articles
How to Add and Edit Projects
Dec 03, 2020 • updated by Paola Capo

How to Manage Your Account